

### **Our Partners**

Administrative Office of the Courts  
Community Legal Aid Society, Inc.  
Criminal Justice Council  
Delaware Coalition Against Domestic Violence  
Delaware Commission of Veterans Affairs  
Delaware Community Foundation  
Delaware Department of Corrections (Probation and Parole)  
Delaware Department of Health and Social Services  
(Division of State Service Centers/Office of Community Services)  
Delaware Department of Justice (Office of the Attorney General)  
Delaware Department of Services to Children, Youth and Their Families  
(Division of Family Services/Division of Prevention and Behavioral Health Services/Division of Youth Rehabilitative Services)  
Delaware State Housing Authority  
Federal Emergency Management Agency Emergency Food and Shelter Program  
First State Community Action Agency  
Grant in Aid  
Sussex County Government  
United States Department of Justice  
United Way of Delaware/State Employees Charitable Campaign/Combined Federal Campaign

### **Board of Directors**

Keith Banks	Rebecca Hudson	Jessica Palladino
Heather Elzey	Jonathan Lokken	Ceil Payne
Wendy Fish	Harvey Marvel	Rev. James Whitaker
Judith Haughton	Rocki Outten	

### **Executive Team**

Del Failing, Executive Director  
Beverly Lawson, Associate Director of Treatment Services  
Cherelyn Homlish, Associate Director of Domestic Violence Services

### **Program Team**

Joseph Zingaro, Ph.D., Clinical Director  
Shelley Strain, Program Specialist (GGH/RAD)  
Crystal Allen-Horne, Whatcoat/New Start  
Blanche Creech, Turning Point  
Robert Palmer, Residential Alternative to Detention (RAD)  
Christina Jones-Bey, Independent Living  
Kandis Lebron, Group Home for Girls  
Rosemary Martinez, Abriendo Puertas  
Marcey Rezac, SAFE  
Mike Rowe, Veterans Outreach  
Connie Summers, Center for Community Justice

### **Administrative Team**

Mamie Charest, Director of Administration  
Karen Guyer, Director of Finance  
Vickie Foxwell, Accounting Assistant  
Gail Percich, Human Resources Coordinator  
Kim Rigby, Communications and Donor Relations Manager  
Emma Bailey, Clerical Assistant



# Annual Report

to the Community

Fiscal Year Ending

June 30, 2016

## A Message from our Leadership

People's Place provided services to over 8,000 Delawareans in New Castle, Kent and Sussex Counties in Fiscal Year 2016. People's Place has 11 programs at 18 locations and employs 180 full-time and part-time employees.

People's Place is one of the premier providers of human services in Delaware and we continue to successfully identify the critical needs of citizens and to develop services to meet those needs. The agency continues to always look for new opportunities to serve, while always continuing to protect, strengthen and improve present services.

We hope you enjoy our Annual Report to the Community, and we thank you for the many ways you support People's Place! We could not do what we do without the support of our funders, partners and donors.

Harvey Marvel  
President of the Board

Del Failing  
Executive Director

## Programs and Services Report Fiscal Year Ending June 30, 2016

Since its founding in 1972, People's Place has helped tens of thousands of children and adults in Kent, Sussex, and New Castle Counties find their path to growth and independence. Last year over 8,000 individuals benefited from our services. The following programs and services represent the depth and scope of the mission of People's Place—to help children and adults reach their fullest potential as individuals.

1. **Counseling Centers**—provided services to 4,658 children and adults and 32,960 units of service at its four locations in Milford, Millsboro, Seaford, and Smyrna.
2. **SAFE Program** (includes two shelters in Kent and Sussex Counties)—helped 337 victims, including children, answered 1,311 hotline calls, and provided 7,986 nights of shelter.
3. **Abriendo Puertas Program** (shelter in Sussex County)—helped 82 victims, including children, answered 97 hotline calls, and provided 1,867 nights of shelter.
4. **Turning Point Program**—served 802 victims and perpetrators, 165 parents in divorcing parent education and 118 clients in anger management.
5. **Family Visitation Centers**—facilitated 3,004 visits and child exchanges to 129 families.
6. **Center for Community Justice**—served 832 individuals.
7. **Residential Alternative to Detention Program (RAD)**— 298 adolescents served.
8. **Group Home for Girls Program**—served 16 girls during the year.
9. **Independent Living Program**—helped 179 young adults in foster care learn independent living skills.
10. **Veterans Outreach Program**— 57 new veterans served.
11. **Whatcoat Social Services Program**—sheltered 535 adults and children and provided 14,186 nights of shelter.

### Our Mission

People's Place is dedicated to becoming the agency of choice to help people find their path to growth and independence. To this end, we identify the social and mental health needs of Delaware residents and facilitate the provision of services to address those needs. We assist the people of our communities by providing high-quality services that promote:

Dignity  
Empowerment  
Independence  
Safety  
Self-sufficiency

### Our Values

- We respect each individual's dignity.
- We demonstrate ethical behavior in our attitudes, actions, and words.
- We commit ourselves to teamwork, collaboration, and open and honest communication.
- Empathy and compassion guide us in creating an environment of understanding and concern for all.

## Financial Report Fiscal Year Ending June 30, 2016

### REVENUES AND SUPPORT

Category	Amount
Public support, received directly	\$ 249,679
Public support, received indirectly	\$ 60,834
Revenue from government agencies	\$ 5,048,650
Program service fees	\$ 2,326,214
Rent	\$ 105,778
Miscellaneous revenue	\$ 15,031
Interest income	\$ 1,974
In-kind revenue	\$ 111,552
<b>*Total Revenue:</b>	<b>\$ 7,919,712</b>

### EXPENSES

Category	Amount
Programs:	
Counseling Center	\$1,885,337
Shelter, Advocacy, Freedom & Empowerment (SAFE)	\$1,195,473
Residential Alternative to Detention	\$ 910,077
Girls Group Homes	\$ 530,167
Center for Community Justice	\$ 172,623
Independent Living	\$ 503,393
Whatcoat	\$ 349,137
Abriendo Puertas	\$ 343,799
Veterans Outreach	\$ 97,275
Turning Point	\$ 508,541
Visitation Centers	\$ 167,193
Administrative and General	\$ 955,831
<b>*Total Expenses:</b>	<b>\$7,618,846</b>

**\*Change in Net Assets: \$ 300,866**

**\*NOTE:** This report is a consolidation and summary of information contained in the annual audit.