



Annual Report

to the Community
Fiscal Year Ending
June 30, 2019

A Message from our Leadership

People's Place provided services to 8,262 Delawareans in New Castle, Kent and Sussex Counties in Fiscal Year 2019. People's Place has 10 programs at 17 locations and employs 147 full-time and part-time employees.

People's Place is one of the premier providers of human services in Delaware and we continue to successfully identify the critical needs of citizens and to develop services to meet those needs. The agency continues to always look for new opportunities to serve, while always continuing to protect, strengthen and improve present services.

We hope you enjoy our Annual Report to the Community, and we thank you for the many ways you support People's Place! We could not do what we do without the support of our funders, partners and donors.

Chief Keith Banks
President of the Board

Mamie Charest
Executive Director

Programs and Services Report

Fiscal Year Ending June 30, 2019

Since its founding in 1972, People's Place has helped tens of thousands of children and adults in Kent, Sussex, and New Castle Counties find their path to growth and independence. Last year 8,262 individuals benefited from our services. The following programs and services represent the depth and scope of the mission of People's Place—to help children and adults reach their fullest potential as individuals.

1. Counseling Centers—provided services to 4,562 children and adults and 36,700 units of service at its four locations in Milford, Millsboro, Seaford, and Smyrna.

2. SAFE Program (includes two shelters in Kent and Sussex Counties)—assisted 461 survivors and children: 149 survivors and 124 children in emergency shelter (6,648 nights), 188 survivors received community advocacy and housing/employment assistance, and responded to 932 hotline calls.

3. Abriendo Puertas Program (shelter in Sussex County)—assisted 214 survivors and children: 24 survivors and 35 children in emergency shelter (2,302 nights), 155 survivors received community advocacy and housing/employment assistance, and responded to 86 hotline calls.

4. Turning Point Program—served 204 adult survivors of domestic violence through counseling and support, 42 children & 31 parents through counseling and support, intervention for 440 domestic and family violence offenders, and 67 parents in separating and divorcing parent education.

5. Family Visitation Centers—supervised 3,420 visits and child exchanges for 168 families.

6. Center for Community Justice—served 1,166 individuals.

7. Group Home for Girls Program—served 9 girls during the year.

8. Independent Living Program—helped 152 young adults in foster care learn independent living skills.

9. Veterans Outreach Program— 260 veterans served.

10. Whatcoat Social Services Program—sheltered and provided guidance and case management to 358 homeless adults and children (13,219 nights). Vera's Haven Transitional Housing provided guidance and case management to 124 adults and children (12,775 nights) residing in their transitional housing units.

Our Mission

People's Place is dedicated to becoming the agency of choice to help people find their path to growth and independence. To this end, we identify the social and mental health needs of Delaware residents and facilitate the provision of services to address those needs. We assist the people of our communities by providing high-quality services that promote:

Dignity
Empowerment
Independence
Safety
Self-esteem
Self-sufficiency

Our Values

- We respect each individual's dignity.
- We demonstrate ethical behavior in our attitudes, actions, and words.
- We commit ourselves to teamwork, collaboration, and open and honest communication.
- Empathy and compassion guide us in creating an environment of understanding and concern for all.

Financial Report

Fiscal Year Ending June 30, 2019

REVENUES AND SUPPORT

Category	Amount
Public support, received directly	\$ 312,456
Public support, received indirectly	\$ 30,807
Revenue from government agencies	\$ 4,380,293
Program service fees	\$ 2,978,746
Rent	\$ 168,209
Miscellaneous revenue	\$ 10,713
Interest income	\$ 18,054
In-kind revenue	\$ 312,787
*Total Revenue:	\$ 8,212,065

EXPENSES

Category	Amount
Programs:	
Counseling Center	\$ 2,595,104
Shelter, Advocacy, Freedom & Empowerment (SAFE)	\$ 1,156,970
Girls Group Homes	\$ 546,475
Center for Community Justice	\$ 165,704
Independent Living	\$ 568,912
Whatcoat	\$ 509,911
Abriendo Puertas	\$ 520,971
Veterans Outreach	\$ 57,873
Turning Point	\$ 549,686
Visitation Centers	\$ 179,004
Administrative and General	\$ 1,058,002
*Total Expenses:	\$ 7,908,612
*Change in Net Assets:	\$ 303,453

***NOTE:** This report is a consolidation and summary of information contained in the annual audit.

Our Partners
Fiscal Year 2019

Administrative Office of the Courts
Community Legal Aid Society, Inc.
Criminal Justice Council
Delaware Coalition against Domestic Violence
Delaware Commission of Veterans Affairs
Delaware Community Foundation
Delaware Department of Corrections (Probation and Parole)
Delaware Department of Health and Social Services
(Division of State Service Centers/Office of Community Services)
Delaware Department of Justice (Office of the Attorney General)
Delaware Department of Services to Children, Youth and Their Families
(Division of Family Services/Division of Prevention and Behavioral Health Services)
Delaware State Housing Authority
Federal Emergency Management Agency Emergency Food and Shelter Program
Grant-in-Aid
Sussex County Government
United States Department of Justice
United Way of Delaware/State of Delaware Employees Charitable Campaign
Mary Kay Foundation
Potter Trust
Delaware Community Foundation Fund For Women

Board of Directors

Keith Banks
Carol Post
Dr. Eleanor Kiesel
Dr. Vicky Kelly
Harvey Marvel

Executive Team

Mamie Charest, Executive Director
Beverly Lawson, Associate Director of Treatment Services
John Baker, Associate Director of Community Services
Blanche Creech, Associate Director of Domestic Violence Services

Program Team

Stacie Smith, Clinical Director
Denise Jackson, Whatcoat Social Services
Blanche Creech, Turning Point
Christina Jones-Bey, Independent Living
Kandis Lebron, Group Home for Girls
Janell Stanton, SAFE
Nancy Carranza, Abriendo Puertas
Mike Rowe, Veterans Outreach
Stacey Lawson, Center for Community Justice

Administrative Team

Karen Guyer, Director of Finance
Vickie Foxwell, Accounting Assistant
Ashley Parker, Operations Manager
Kim Rigby, Communications and Donor Relations Manager
Emma Bailey, Administrative Assistant
Paula Sapp, Clerical Assistant