

# Annual Report

to the Community Fiscal Year Ending June 30, 2015

## A Message from our Leadership

People's Place provided services to over 7,500 Delawareans in New Castle, Kent and Sussex Counties in Fiscal Year 2015. People's Place has 11 programs at 18 locations and employs 180 full-time and part-time employees.

People's Place is one of the premier providers of human services in Delaware and we continue to successfully identify the critical needs of citizens and to develop services to meet those needs. The agency continues to always look for new opportunities to serve, while always continuing to protect, strengthen and improve present services.

We hope you enjoy our Annual Report to the Community, and we thank you for the many ways you support People's Place! We could not do what we do without the support of our funders, partners and donors.

Burt Dukes President of the Board Del Failing Executive Director

### **Programs and Services Report**

Fiscal Year Ending June 30, 2015

Since its founding in 1972, People's Place has helped tens of thousands of children and adults in Kent, Sussex, and New Castle Counties find their path to growth and independence. Last year over 7,500 individuals benefited from our services. The following programs and services represent the depth and scope of the mission of People's Place—to help children and adults reach their fullest potential as individuals.

- 1. Counseling Centers—provided services to 4,195 children and adults and 27,850 units of service at its four locations in Milford, Millsboro, Seaford, and Smyrna.
- **2. SAFE Program** (includes two shelters in Kent and Sussex Counties)—helped 345 victims, including children, answered 1,307 hotline calls, and provided 8,674 nights of shelter.
- **3. Abriendo Puertas Program** (shelter in Sussex County)—helped 73 victims, including children, answered 89 hotline calls, and provided 2,007 nights of shelter.
- **4. Turning Point Program**—served 917 victims and perpetrators.
- 5. Family Visitation Centers—facilitated 2,793 visits and child exchanges to 296 families.
- **6. Center for Community Justice**—served 817 individuals.
- 7. Residential Alternative to Detention Program (RAD)—292 adolescents served.
- **8. Group Home for Girls Program**—served 16 girls during the year.
- 9. Independent Living Program—helped 168 young adults in foster care learn independent living skills.
- 10. Veterans Outreach Program— 56 new veterans served.
- 11. Whatcoat Social Services Program—sheltered 421 adults and children and provided 12,519 nights of shelter.

#### Our Mission

People's Place is dedicated to becoming the agency of choice to help people find their path to growth and independence. To this end, we identify the social and mental health needs of Delaware residents and facilitate the provision of services to address those needs. We assist the people of our communities by providing high-quality services that promote:

Dignity Empowerment Independence Safety Self-esteem Self-sufficiency

#### **Our Values**

- We respect each individual's dignity.
- We demonstrate ethical behavior in our attitudes, actions, and words.
- We commit ourselves to teamwork, collaboration, and open and honest communication.
- Empathy and compassion guide us in creating an environment of understanding and concern for all.

# Financial Report Fiscal Year Ending June 30, 2015

#### REVENUES AND SUPPORT

Category	Amount	
Public support, received directly	\$ 249,679	
Public support, received indirectly	\$ 60,834	
Revenue from government agencies	\$5,048,650	
Program service fees	\$2,326,214	
Rent	\$ 105,778	
Miscellaneous revenue	\$ 15,031	
Interest income	\$ 1,974	
In-kind revenue	\$ 111,552	
*Total Revenue:	\$7,919,712	

#### **EXPENSES**

Category	Amo	ount
Programs:		
Counseling Center Shelter, Advocacy, Freedom &	\$1,88	35,337
Empowerment (SAFE) Residential Alternative to Detention	· · · ·	95,473 10,077
Girls Group Homes Center for Community Justice Independent Living Whatcoat Abriendo Puertas Veterans Outreach Turning Point	\$ 1° \$ 50 \$ 3° \$ 3° \$ 50	30,167 72,623 03,393 49,137 43,799 97,275 08,541
Visitation Centers  Administrative and General		67,193 55,831
*Total Expenses:	\$7,63	18,846
*Change in Net Assets:	\$ 30	00,866

<sup>\*</sup>NOTE: This report is a consolidation and summary of information contained in the annual audit.

#### **Our Partners**

Administrative Office of the Courts Community Legal Aid Society, Inc.

Connections, CSP Criminal Justice Council

Delaware Coalition Against Domestic Violence

Delaware Commission of Veterans Affairs

Delaware Community Foundation

Delaware Department of Corrections (Probation and Parole)

Delaware Department of Health and Social Services

(Division of State Service Centers/Office of Community Services)

Delaware Department of Justice (Office of the Attorney General)

Delaware Department of Services to Children, Youth and Their Families

(Division of Family Services/Division of Prevention and Behavioral Health Services/Division of Youth Rehabilitative

Services)

Delaware State Housing Authority

Federal Emergency Management Agency Emergency Food and Shelter Program

First State Community Action Agency

Grant in Aid

Sussex County Government

United States Department of Justice

United Way of Delaware/State Employees Charitable Campaign/Combined Federal Campaign

#### **Board of Directors**

Keith Banks Judith Haughton Jessica Palladino
Burton Dukes Dr. Phyllis Kohel Ceil Payne
Heather Elzey Jonathan Lokken Mary Powell
Wendy Fish Harvey Marvel Dr. Robert Sutcliffe

Traivey Marver Dr. Robert Suite

Rocki Outten Jack Willis

#### **Executive Team**

Del Failing, Executive Director Beverly Lawson, Associate Director of Treatment Services Cherelyn Homlish, Associate Director of Domestic Violence Services

#### Program Team

Joseph Zingaro, Ph.D., Clinical Director Shelley Strain, Program Specialist (GGH/RAD) Crystal Allen-Horne, Whatcoat/New Start

Blanche Creech, Turning Point

Christine Hill, Residential Alternative to Detention (RAD)

Christina Jones-Bey, Independent Living

Kandis Lebron, Group Home for Girls

Rosemary Martinez, Abriendo Puertas

Marcey Rezac, SAFE

Mike Rowe, Veterans Outreach

Connie Summers, Center for Community Justice

#### **Administrative Team**

Mamie Charest, Director of Administration Karen Guyer, Director of Finance Vickie Foxwell, Accounting Assistant Gail Percich, Human Resources Coordinator

Kim Rigby, Communications and Donor Relations Manager

Emma Bailey, Clerical Assistant